

Holiday Inn Washington



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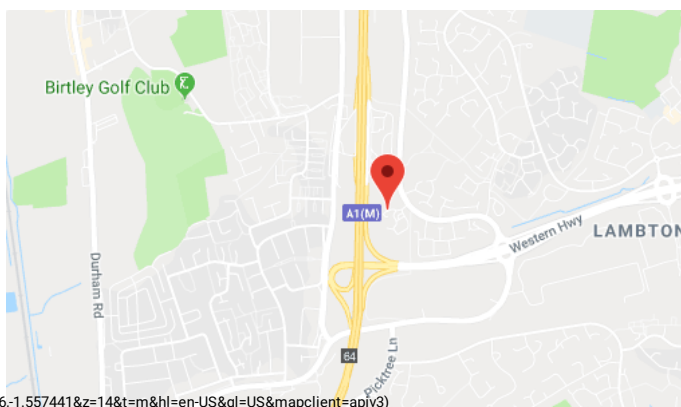
Emerson Road, Washington, Tyne and Wear NE37 1LB

0871 942 9084

www.ihg.com/holidayinn/hotels/gb/en/washington/nclws/hoteldetail (<https://www.ihg.com/holidayinn/hotels/gb/en/washington/nclws/hoteldetail>)

Guide Last Updated: 13/02/2018

[Something changed? \(/contact/something_changed?destination=/access-guide/kew-green/holiday-inn-washington\)](#)



Google

(<https://maps.google.com/maps?ll=54.887076,-1.557441&z=14&t=m&hl=en-US&gl=US&mapclient=apiV3>)

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Access Guide



[Explain these icons \(/our-icons\)](#)

[Expand all](#) [Collapse all](#)

Hotel Introduction

[Collapse -](#)

Hotel Information

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- The hotel has its own parking facilities.
- This hotel has its own restaurant located on the first floor.
- Conference/meeting facilities are available.
- The conference/meeting facilities are located on the on the ground, first and second floors.

Room Information

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- The hotel has 136 rooms in total.
- There is an/are accessible room(s) within the hotel.
- The accessible room(s) is/are located on the first floor.
- The hotel has 4 accessible room(s) with accessible ensuite facilities.
- There is/are 4 accessible room(s) with a wet room/wheel in shower.
- There is an/are adjoining room(s) available for the accessible room(s).

- The accessible rooms are 20m - 26m from the first floor platform lift.
- There is a/are standard room(s) available on the ground floor.
- There is an/are adjoining room(s) available for the standard room(s).
- Rooms on other floors are accessed via stairs or lift.
- Bed raisers are not available on request.
- Bath mats are available on request.
- All televisions have subtitles available.
- Other auxiliary aids include; vibrating alarms.

Comments

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- This hotel is built on a hill.
- The hotel main entrance gives direct access to the first floor.
- The hotel ground floor entrance gives direct access to the Syndicate Rooms.

Getting Here

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By Road

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- This hotel is located on the outskirts of Washington, just off Junction 64 of the A1(M).The hotel is located off the Western Highway (A195), on Emerson Road.
- This hotel has a car park which is free for all users.

By Bus

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- There is not a bus stop within 150 metres of the hotel.
- The nearest bus stop is located on Dunnock Drive, approximately 550 metres from the hotel.
- [For more information on buses in the North East please click here \(opens new tab\) \(https://www.gonortheast.co.uk\).](https://www.gonortheast.co.uk)

By Train

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- The nearest Railway Station is Chester-le-Street.
- Chester-le-Street Station is situated in the centre of Chester-le-Street, to the south west of Washington, approximately 2.9 miles from the hotel. There are bus and taxi routes to the hotel from the station.
- [For more information on National Rail please click here \(opens new tab\) \(http://www.nationalrail.co.uk/stations/cls/details.html\).](http://www.nationalrail.co.uk/stations/cls/details.html)

Getting Help and Assistance

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- There is a member of staff available for help and assistance.
- Staff receive disability awareness/equality training.
- Staff receive deaf awareness training.
- There is a member of staff trained in basic British Sign Language.
- The alternative formats documents can be provided in include; large print on request.
- There is an assistance dog toilet or toileting area at the venue/near by.
- The assistance dog toilet or toileting area is located in the grounds surrounding the hotel.
- Water bowls for assistance dogs are available.
- There are not mobility aids available.

Parking (Main Car Park)

Collapse -

Parking

Collapse -

- The hotel does have its own parking facilities.
- The car park is located at the front of the hotel.
- The car park type is open air/surface.
- The car park does not have a height restriction barrier.
- The car park does not have a barrier control system.
- The car park surface is tarmac.
- There is a/are Blue Badge parking bay(s) available.
- The Blue Badge bay(s) is/are clearly marked and signposted.
- There is/are 3 designated Blue Badge parking bay(s) within the car park.
- The dimensions of the designated Blue Badge parking bay(s) surveyed are 350cm x 453cm (11ft 6in x 14ft 10in).
- There is not a 120cm hatched zone around the Blue Badge parking bay(s).
- Parking spaces for Blue Badge holders do not need to be booked in advance.
- Clearly marked/signposted parent and child parking bays are not available.
- All parking spaces are provided on a first come first served basis.
- There is also an overflow car park for visitors.
- There is an overflow car park to the left of the hotel, which gives access to the ground floor entrance and meeting rooms.

Paying

Collapse -

- There are not parking charges for the car park.

Access from the Car Park

Collapse -

- The route from the car park to the entrance is accessible to a wheelchair user with assistance.
- Assistance may be required because there is/are dropped kerbs.
- The entrance is clearly visible from the car park.
- The surface on the approach to the entrance is tarmac and concrete tiles.
- There is not a road to cross between the car park and the entrance.
- There is tactile paving on dropped kerbs between the car park and the entrance.
- The nearest designated Blue Badge parking bay is approximately 16m (17yd 1ft) from the hotel main entrance.

Drop-off Point(s)

Collapse -

- There is not a/are not clearly marked drop-off point(s).
- The drop-off point(s) is/are located in front of the hotel main entrance.
- The route from the drop-off point(s) to the entrance is accessible to a wheelchair user with assistance.
- Assistance may be required because there is/are dropped kerbs.
- There is tactile paving on dropped kerbs between the drop-off point(s) and the entrance.



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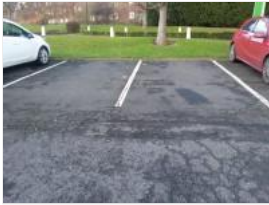
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Parking (Overflow Car Park)

Collapse -

Parking

Collapse -

- The hotel does have its own parking facilities.
- The car park is located at the side of the hotel.
- The car park type is open air/surface.
- The car park does not have a height restriction barrier.
- The car park does not have a barrier control system.
- The car park surface is tarmac.
- There is a/are Blue Badge parking bay(s) available.
- The Blue Badge bay(s) is/are clearly marked and signposted.
- There is/are 2 designated Blue Badge parking bay(s) within the car park.
- The dimensions of the designated Blue Badge parking bay(s) surveyed are 360cm x 495cm (11ft 10in x 16ft 3in).
- There is not a 120cm hatched zone around the Blue Badge parking bay(s).
- The dimensions of other designated Blue Badge parking bay(s) vary in size.
- Parking spaces for Blue Badge holders do not need to be booked in advance.
- Clearly marked/signposted parent and child parking bays are not available.
- All parking spaces are provided on a first come first served basis.
- There is an additional car park for visitors.
- The main car park is located at the front of the hotel.

Paying

Collapse -

- There are not parking charges for the car park.

Access from the Car Park

Collapse -

- The route from the car park to the entrance is accessible to a wheelchair user unaided.
- The entrance is clearly visible from the car park.
- The surface on the approach to the entrance is tarmac.
- There is not a road to cross between the car park and the entrance.
- There is no tactile paving on dropped kerbs between the car park and the entrance.
- The nearest designated Blue Badge parking bay is approximately 13m (14yd 8in) from the hotel ground floor entrance.

Drop-off Point(s)

Collapse -

- There is not a/are not clearly marked drop-off point(s).



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Outside Access (Hotel Main Entrance)

Collapse -

Entrance

Collapse -

- This information is for the entrance located at the front of the hotel.
- The entrance area/door is clearly signed.
- There is step-free access at this entrance.
- There is a canopy or recess which provides weather protection at this entrance.
- The entrance door(s) does not/ do not contrast visually with its immediate surroundings.
- The bell/buzzer is not in a suitable position to allow wheelchair users to gain access.
- The height of the bell/buzzer is 138cm (4ft 6in).
- The main door(s) open(s) automatically.
- The door(s) is/are double width.
- The width of the door opening is 158cm.
- There is a second set of doors.
- The door(s) open(s) automatically.
- The door(s) is/are double width.
- The width of the door opening is 159cm.
- There is a member of staff available for assistance at this entrance.

Comments

Collapse -

- The bell is used for night time access.
- Assistance can be gained by using the night bell or by following the instructions on the sign above the bell.



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Outside Access (Hotel Ground Floor Entrance)

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Entrance

Collapse -

- This information is for the entrance located at the side of the building, in the overflow car park.
- The entrance area/door is clearly signed.
- There is step-free access at this entrance.
- There is a canopy or recess which provides weather protection at this entrance.
- The entrance door(s) does not/ do not contrast visually with its immediate surroundings.
- The main door(s) open(s) towards you (pull).

- The door(s) is/are double width.
- The door(s) is/are heavy.
- The width of the door opening is 144cm.
- There is a small lip on the threshold of the entrance, with a height of 2cm or below.
- There is a second set of doors.
- The door(s) open(s) towards you (pull).
- The door(s) is/are double width.
- The door(s) is/are heavy.
- The width of the door opening is 144cm.

Comments

Collapse -

- This entrance gives direct access to the ground floor, giving direct access to the Syndicate Rooms.
- This entrance is locked between 00:00 and 07:00.



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Reception

Collapse -

Reception

Collapse -

- The reception point is located to the left as you enter via the hotel main entrance.
- The reception point is approximately 4m (4yd 1ft) from the hotel main entrance.
- The reception area/desk is clearly visible from the entrance.
- There is step-free access to the reception point.
- There is a clear unobstructed route to the reception point.
- There are no windows, TVs, glazed screens or mirrors behind the reception point which could adversely affect the ability of someone to lip read.
- The reception counter is not placed in front of a background which is patterned.
- The lighting levels at the reception point are good.
- The height of the reception counter is medium height (77cm - 109cm).
- There is sufficient space to write or sign documents on the counter.
- There is not a lowered section of the counter.
- The counter is staffed.
- Clipboards can be provided to anyone who is unable to use the desk.
- There is a hearing assistance system at the reception point.
- The type of system is a portable loop.
- The hearing system is available only on request.
- The hearing assistance system is signed.
- Staff are trained to use the system.
- Signs and universally accepted symbols or pictograms, indicating lifts, stairs, WCs, circulation routes and other parts of the building are provided in the reception area.
- The type of flooring in the reception area is carpet.

Reception Waiting Area

Collapse -

- There is a waiting area close to the reception point.
- Access to the waiting area is unobstructed.

- There are seats with armrests on both sides.
- There is sufficient space for a wheelchair user to use the waiting area.



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Getting Around

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Access

Collapse -

- There is step-free access throughout the majority of the building, via lift.
- There is/are 5 clearly marked step(s), with no handrails, for access to the hotel rooms from the main reception foyer.
- The height of the step(s) is/are not between the recommended 15cm and 18cm.
- The going of the step(s) is/are not between the recommended 30cm and 45cm.
- There is a platform lift which overcomes the steps.
- This level change is located to the left of the hotel reception desk as you enter via the hotel main entrance. This level change is shown in photographs 1 and 2.
- There is/are 10+ clearly marked step(s), with a handrail on the right going up, for access to the Durham Suite and Peshaw Room.
- The height of the step(s) is/are between the recommended 15cm and 18cm.
- The going of the step(s) is/are not between the recommended 30cm and 45cm.
- This level change is at the rear of the building as you enter via the hotel main entrance. This level change is shown in photographs 3 and 4.

Circulation

Collapse -

- There are doors in corridors/walkways which have to be opened manually.
- The type of flooring in corridors/walkways is carpet and laminate.
- There is some flooring in corridors/walkways which includes patterns or colours which could be confusing or look like steps or holes to some people.
- There is some flooring in corridors/walkways which is shiny and could cause issues with glare or look slippery to some people.
- There is good colour contrast between the walls and floor in all corridors/walkways.
- The lighting levels are good.
- Access to other floors/levels is via stairs and lift.

Signage

Collapse -

- Wayfinding signage is provided.
- The colour, design and typeface of signs is consistent throughout the building.

Audio

Collapse -

- This venue does play background music in public areas.
- Music is played in the lounge and Traders restaurant.
- There is a hearing assistance system in the public areas of the building.
- The system is a portable loop.
- A portable loop is available from the hotel reception. Fixed loops are available at the Lounge Bar and in the Beamish Suite.



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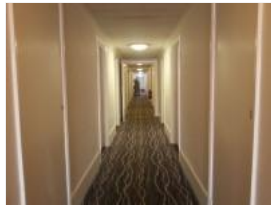
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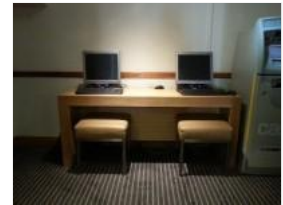
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Eating and Drinking (Lounge)

Collapse -

- The following information is for the bar.
- The bar is located on the first floor, ahead as you enter via the hotel main entrance, opposite reception.
- There is step-free access to the bar.
- Full table service is available.
- Food and/or drinks can be ordered from the service counter.
- The height of the service counter is medium height (77cm - 109cm).
- There is not a lowered section of the counter.
- There is a hearing assistance system.
- The system is a fixed loop.
- The hearing assistance system is signed.
- Staff are trained to use the system.
- There is step-free access within the bar.
- There is ample room for a wheelchair user to manoeuvre.
- This area does play background music.
- The type of flooring in this area is carpet.
- No tables are permanently fixed.
- No chairs are permanently fixed.
- Some chairs have armrests on both sides.
- The nearest table is approximately 4m from the entrance/opening.
- The nearest table is approximately 2m from the till/counter.
- The distance between the floor and the lowest table is 40cm.
- The distance between the floor and the highest table is 65cm.
- Plastic/takeaway cups are available.
- Plastic/takeaway cutlery is not available.

- Drinking straws are available.
- Children are welcomed in the bar area.
- There are hand held menus available.
- Menus are not available in Braille.
- Menus are not available in large print.
- Picture menus are not available.
- Menus are clearly written.
- Menus are presented in contrasting colours.
- The type of food served here is hot and cold meals and snacks.
- The lighting levels are good.

Comments

Collapse -

- Large Print menus are available on request.



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Eating and Drinking (Traders Restaurant)

Collapse -

- The following information is for the restaurant.
- The restaurant is located on the first floor, to the rear left of the foyer as you enter the hotel main entrance.
- There is step-free access to the restaurant.
- There is a/are double, heavy manual door(s) to access this area.
- Full table service is available.
- There is not a hearing assistance system.
- There is step-free access within the restaurant.
- There is ample room for a wheelchair user to manoeuvre.
- This area does play background music.
- The type of flooring in this area is carpet.
- No tables are permanently fixed.
- No chairs are permanently fixed.
- Some chairs have armrests on both sides.
- The nearest table is approximately 5m from the entrance/opening.
- The distance between the floor and the lowest table is 66cm.
- The distance between the floor and the highest table is 70cm.
- Plastic/takeaway cups are available.
- Plastic/takeaway cutlery is not available.
- Drinking straws are available.
- There are hand held menus available.
- Menus are not available in Braille.
- Menus are not available in large print.

- Picture menus are not available.
- Menus are clearly written.
- Menus are presented in contrasting colours.
- The type of food served here is breakfasts and a la carte evening meals.
- The lighting levels are good.

Comments

Collapse -

- Large Print menus are available on request.



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Conference / Meeting Facilities (Beamish Suite)

Collapse -

- Conference/meeting facilities are available.
- The conference/meeting facilities are located to the right as you enter the hotel main entrance.
- There is step-free access to the conference/meeting facilities.
- The door opening width(s) is/are 75cm+ for the room(s).
- There is a hearing assistance system for the room(s).
- There are no chairs with armrests on both sides within the room(s).
- There is sufficient space for a wheelchair user to manoeuvre within the room(s).
- The lighting levels in the room(s) are adjustable.



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Lift (First Floor Platform Lift)

Collapse -

- There is a lift for public use.
- The lift is located on the first floor, to the left as you enter via the hotel main entrance, leading to the accommodation.
- Signs indicating the location of the lift are not available from the entrance.
- The lift is approximately 11m (12yd 1in) from the hotel main entrance.
- The lift is a platform lift.
- A member of staff to be notified for use of the lift.
- The platform lift accesses a small level change.
- There is a clear level manoeuvring space of 150cm x 150cm in front of the lift.

- The external controls for the lift are within 90cm - 110cm from the floor.
- The colour contrast between the external lift controls and the control plate is poor.
- The colour contrast between the external lift control plate and the wall is poor.
- The clear door width is 79cm (2ft 7in).
- The dimensions of the lift are 79cm x 99cm (2ft 7in x 3ft 3in).
- There are separate entry and exit doors in the lift.
- There is not a mirror to aid reversing out of the lift.
- There is not a list of floor services available within the lift.
- The lift does not have a visual floor indicator.
- The lift does not have an audible announcer.
- There is not a hearing loop system.
- The lift does not have Braille markings.
- The lift does not have tactile markings.
- The lighting levels in the lift are good.

Comments

Collapse -

- The lift controls are on a handset.
- Full instructions on using the lift are available at the head and foot of the lift.



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Accessible Room(s) (Rooms 102, 104, 120 and 122)

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Accessible Room Information

Collapse -

- The details in this section relates to the accessible room(s) with a wet room/wheel in shower.
- This type of accessible room is located on the first floor.
- There is step-free access to this type of accessible room.
- All accessible rooms of this type have similar specifications.
- The ensuite transfer space for the accessible rooms varies from left to right.
- Guests need to open a door between the entrance and the room(s).
- The narrowest width of the corridor leading to the room surveyed was 125cm.

Bedroom Features

Collapse -

- The accessible room surveyed is located on the first floor, to the left as you enter via the hotel main entrance.
- The accessible room surveyed at the time of the visit was Room 122.
- There is step-free access to the accessible room surveyed, via lift.
- There is written signage on or near the accessible room door.
- The door is key card activated.
- The fob/card reader height is 111cm.
- The width of the door is 84cm (2ft 9in).
- There are lowered spy holes available.
- The bed type is double.
- The bed height is not adjustable.
- The height of the bed is 55cm (1ft 10in).

- The measurement between the bed base and floor is 14cm (6in).
- The bed is not moveable.
- The room does have an unobstructed minimum turning space of 150cm x 150cm next to the bed.
- The height of the desk is 72cm.
- The desk is not height adjustable.
- The desk knee recess has the recommended dimensions of 70cm (height) x 50cm (depth).
- The room surveyed had a desk chair with armrests and an armchair.
- Wardrobes have been adapted to allow use from a seated position.
- Light switches are between 75cm and 120cm (4ft) from floor level.
- Electric sockets are between 40cm and 100cm (4ft) from floor level.
- The window control type(s) for the room is a/are standard lever(s).
- There is an emergency alarm in the room.
- The emergency pull cord alarm is tied up and out of reach (higher than 10cm (4") from floor).
- The emergency alarm rings to reception.
- There is a flashing fire alarm beacon within the room.
- The type of flooring is carpet.
- The fire alarm is a strobe light. The alarm cords are tied up when the room is used as a standard room.

Ensuite Facilities

Collapse -

- The ensuite door opens outwards.
- The door weight is heavy.
- The door is locked by a twist lock.
- The width of the door to the ensuite is 85cm (2ft 9in).
- The dimensions of the ensuite are 265cm x 312cm (8ft 8in x 10ft 3in).
- The ensuite does have an unobstructed minimum turning space of 150cm x 150cm in front of the toilet seat.
- The ensuite has a non-slip floor.
- There is an emergency alarm within the ensuite.
- The emergency pull cord alarm is tied up and out of reach (higher than 10cm (4") from floor).
- The emergency alarm rings to reception.
- There is a flashing fire alarm beacon within the ensuite.
- Disposal facilities are available.
- There is a/are pedal waste paper bin disposal units.
- There is a mirror.
- The mirror is not placed at a lower level or at an angle for ease of use.
- There is a shelf immediately next to or behind the toilet.
- The shelf is not between 90cm and 100cm.
- There is a wash basin.
- The wash basin cannot be reached from seated on the toilet.
- The wash basin is not placed higher than 74cm (2ft 5in).
- There are vertical wall-mounted grab rails on both sides of the wash basin.
- The tap type is lever.
- There is a mixer tap.
- There is not a soap dispenser.

Toilet Details

Collapse -

- The height of the toilet seat above floor level is 49cm (1ft 7in).
- The toilet has a backrest.
- There is a lateral transfer space.
- As you face the toilet pan the transfer space is on the right.
- The lateral transfer space is 163cm (5ft 4in).
- There is a flush, however it is not on the transfer side.
- There is a spatula type lever flush.

- There is a dropdown rail on the transfer side.
- There is a/are wall-mounted grab rail(s) available.
- As you face the toilet, the wall mounted grab rails are on the left.
- There is not a vertical wall-mounted grab rail on the transfer side.
- There is not a horizontal wall-mounted grab rail on the opposite side of the seat to the transfer space.
- There is a toilet roll holder.
- The toilet roll holder can be reached from seated on the toilet.
- The toilet roll holder is not placed higher than 100cm (3ft 3in).

Shower Details

Collapse -

- The ensuite has a wheel in shower.
- The shower head is height adjustable.
- The shower control type is lever.
- There is a flip-down/tip-up seat for the shower.
- The height of the flip-down/tip-up or fixed seat is 48cm (1ft 7in).
- There is a/are wall-mounted grab rail(s) available for the shower.
- There are not horizontal and/or dropdown rails available on both sides of the shower seat.
- There is a single vertical grab rail to assist standing users.

Colour Contrast and Lighting

Collapse -

- The colour contrast between the external hotel room door and wall is poor.
- The colour contrast between the internal hotel room door and wall is good.
- The colour contrast between the hotel room walls and floor is good.
- The colour contrast between the external ensuite door and wall is poor.
- The colour contrast between the internal ensuite door and wall is poor.
- The colour contrast between the ensuite walls and floor is fair.
- The colour contrast between the drop down rail(s) and wall is good.
- The colour contrast between the wall-mounted grab rail(s) and wall is good.
- The toilet seat colour contrast is poor.
- The lighting levels in the room are low.
- The lighting levels in the ensuite are good.



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Other Floors

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Stairs

Collapse -

- Stairs can be used to access other floors.
- The stairs are for public use.
- The stairs are located to the left hand side of the building as you enter via the hotel main entrance.
- The stairs are approximately 18m from the first floor platform lift.
- Signs indicating the location of the stairs are not available from the entrance.
- There are manual, heavy, double doors to enter and exit the stairwell on all floors.
- The floors which are accessible by stairs are G, 1, 2, 3, 4, 5 and 6.
- There are 15+ steps between floors.
- The height of the step(s) is/are not between the recommended 15cm and 18cm.
- The height of the step(s) is/are 19cm.
- The going of the step(s) is/are not between the recommended 30cm and 45cm.
- The steps are clearly marked.
- There is a/are handrail(s) at the step(s).
- The steps have a handrail on both sides.
- Handrails are at the recommended height (90cm-100cm).
- Handrails do cover the flight of stairs throughout its length.
- Handrails are easy to grip.
- Handrails do extend horizontally beyond the first and last steps.
- There is a landing.
- Clear signs indicating the facilities on each floor are provided on landings.
- The lighting levels at the steps are good.

Comments

Collapse -

- The lift lobby doors are fire doors and are usually held open.



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Lift

Collapse -

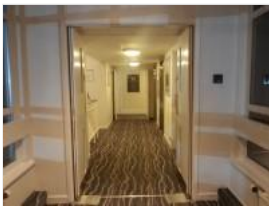
- There is a lift for public use.
- The lift is located to the left hand side of the building as you enter via the hotel main entrance.
- Signs indicating the location of the lift are not available from the entrance.
- The lift is approximately 18m (19yd 2ft) from the first floor platform lift.
- The lift is a standard lift.
- A member of staff does not need to be notified for use of the lift.
- The floors which are accessible by this lift are G, 1, 2, 3, 4, 5 and 6.
- There are manual, heavy, double doors to access the lift lobby on all floors.
- Clear signs indicating the facilities on each floor are provided on lift lobby landings.
- There is a clear level manoeuvring space of 150cm x 150cm in front of the lift.

- Lift doors do contrast visually with lift lobby walls.
- The external controls for the lift are within 90cm - 110cm from the floor.
- The colour contrast between the external lift controls and the control plate is good.
- The colour contrast between the external lift control plate and the wall is poor.
- The clear door width is 78cm (2ft 7in).
- The dimensions of the lift are 102cm x 136cm (3ft 4in x 4ft 6in).
- There are no separate entry and exit doors in the lift.
- There is a mirror to aid reversing out of the lift.
- There is not a list of floor services available within the lift.
- The lift does have a visual floor indicator.
- The lift does have an audible announcer.
- The controls for the lift are within 90cm - 120cm from the floor.
- There is not a hearing loop system.
- The lift does not have Braille markings.
- The lift does have tactile markings.
- The lighting levels in the lift are good.
- There is a/are similar lift(s) available.

Comments

Collapse -

- The lift lobby doors are fire doors and are usually held open.
- The lift lobby doors extend slightly into the maneuvering space in front of the left hand lift.



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5

Standard Room(s) (Room 611)

Collapse -

Bedroom Features

Collapse -

- The room surveyed is located on the sixth floor, at the rear right of the building as you exit the lift.
- The room surveyed at the time of the visit was Room 611.
- There is step-free access to the room surveyed, via lift.
- There is written signage on or near the room door.
- The width of the door is 68cm (2ft 3in).
- The bed type is double.
- The height of the bed is 58cm (1ft 11in).
- The measurement between the bed base and floor is 14cm (6in).
- Light switches are not within 120cm (3ft 11in) from floor level.
- There is not an emergency alarm in the room.
- There is not a flashing fire alarm beacon within the room.
- The type of facilities within the ensuite include; a toilet, a wash basin and a shower.

- The ensuite door opens inwards.
- The width of the door to the ensuite is 63cm (2ft 1in).
- There is not an emergency alarm within the ensuite.
- There is not a flashing fire alarm beacon within the ensuite.
- The tap type is lever.
- There is a mixer tap.

Colour Contrast and Lighting

Collapse -

- The colour contrast between the external hotel room door and wall is poor.
- The colour contrast between the internal hotel room door and wall is poor.
- The colour contrast between the hotel room walls and floor is good.
- The colour contrast between the external ensuite door and wall is poor.
- The colour contrast between the internal ensuite door and wall is poor.
- The colour contrast between the walls and floor in the ensuite is fair.
- The lighting levels in the room are low.
- The lighting levels in the ensuite are good.

Comments

Collapse -

- The shower tray creates a deep step.



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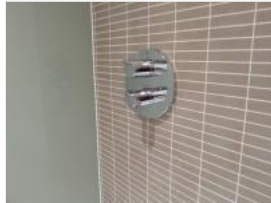
3



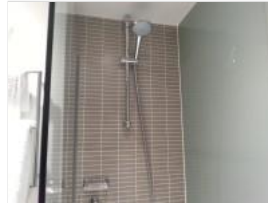
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Standard Room(s) (Executive Room 605)

Collapse -

Bedroom Features

Collapse -

- The room surveyed is located on the sixth floor, on the right hand side of the corridor as you exit the lift.
- The room surveyed at the time of the visit was Room 605.
- There is step-free access to the room surveyed, via lift.
- There is written signage on or near the room door.
- The width of the door is 68cm (2ft 3in).
- The bed type is double.
- The height of the bed is 63cm (2ft 1in).
- The measurement between the bed base and floor is 21cm (8in).
- Light switches are not within 120cm (3ft 11in) from floor level.
- There is not an emergency alarm in the room.
- There is not a flashing fire alarm beacon within the room.
- The type of facilities within the ensuite include; a toilet, a wash basin and a shower.

- The ensuite door opens inwards.
- The width of the door to the ensuite is 63cm (2ft 1in).
- There is not an emergency alarm within the ensuite.
- There is not a flashing fire alarm beacon within the ensuite.
- The tap type is lever.
- There is not a mixer tap.

Colour Contrast and Lighting

Collapse -

- The colour contrast between the external hotel room door and wall is poor.
- The colour contrast between the internal hotel room door and wall is poor.
- The colour contrast between the hotel room walls and floor is good.
- The colour contrast between the external ensuite door and wall is poor.
- The colour contrast between the internal ensuite door and wall is poor.
- The colour contrast between the walls and floor in the ensuite is fair.
- The lighting levels in the room are low.
- The lighting levels in the ensuite are good.

Comments

Collapse -

- The shower tray creates a deep step.



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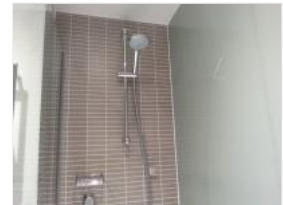
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9

Conference / Meeting Facilities (Syndicate Room 3)

Collapse -

- Conference/meeting facilities are available.
- The conference/meeting facilities are located on the ground floor, on the right hand side of the corridor ahead as you enter via the hotel ground floor entrance.
- There is step-free access to the conference/meeting facilities.
- The door opening width(s) is/are 75cm+ for the room(s).
- There is a hearing assistance system for the room(s) available on request.
- There is a/are chair(s) with armrests on both sides within the room(s).

- There is sufficient space for a wheelchair user to manoeuvre within the room(s).
- The lighting levels in the room(s) are good.

Comments

Collapse -

- There are 4 similar conference/meeting rooms in this location.



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4

Conference / Meeting Facilities (Durham Suite)

Collapse -

- Conference/meeting facilities are available.
- The conference/meeting facilities are located on the second floor.
- There is stepped access to the conference/meeting facilities.
- The door opening width(s) is/are under 75cm for the room(s).
- There is a hearing assistance system for the room(s) available on request.
- There is a/a chair(s) with armrests on both sides within the room(s).
- There is sufficient space for a wheelchair user to manoeuvre within the room(s).
- The lighting levels in the room(s) are good.



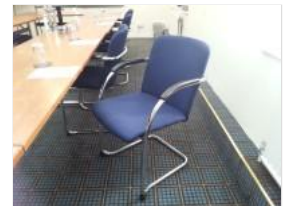
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Accessible Toilet(s)

Collapse -

- There is an/are accessible toilet(s) for public use.

Location and Access

Collapse -

- The accessible toilet surveyed is not for the sole use of disabled people.
- This accessible toilet is located on the first floor, to the left of the foyer as you enter via the hotel main entrance.
- This accessible toilet is approximately 9m (9yd 2ft) from the hotel main entrance.
- There is step-free access to the accessible toilet.

Features and Dimensions

Collapse -

- This is a shared toilet.
- A key is not required for the accessible toilet.
- There is tactile and pictorial signage on or near the toilet door.
- The door opens outwards.
- The door is heavy.
- The door is locked by a locking handle.
- The width of the accessible toilet door is 87cm (2ft 10in).

- The dimensions of the accessible toilet are 154cm x 202cm (5ft 1in x 6ft 8in).
- The accessible toilet does not have an unobstructed minimum turning space of 150cm x 150cm.
- The toilet has a non-slip floor.
- The height of the light switch/pull cord is 101cm from floor level.
- There is a lateral transfer space.
- As you face the toilet pan the transfer space is on the right.
- The lateral transfer space is 90cm (2ft 11in).
- There is a flush on the transfer side.
- There is a spatula type lever flush.
- There is a dropdown rail on the transfer side.
- There is an emergency alarm.
- The emergency pull cord alarm is fully functional.
- There is not a flashing fire alarm beacon within the toilet.
- Disposal facilities are available in the toilet.
- There is a/are female sanitary and waste paper pedal bin disposal units.
- There is not a/are not coat hook(s).

Position of Fixtures

Collapse -

- There is a/are wall-mounted grab rail(s) available.
- As you face the toilet the wall-mounted grab rail(s) is/are on both sides.
- There is a vertical wall-mounted grab rail on the transfer side.
- There is a horizontal wall-mounted grab rail on the opposite side of the seat to the transfer space.
- There is a mirror.
- The mirror is not placed at a lower level or at an angle for ease of use.
- There is not a shelf next to the toilet.
- The toilet has a lid.
- The height of the toilet seat above floor level is 48cm (1ft 7in).
- There is a toilet roll holder.
- The toilet roll holder can be reached from seated on the toilet.
- The toilet roll holder is not placed higher than 100cm (3ft 3in).
- There is a wash basin.
- The wash basin can be reached from seated on the toilet.
- The wash basin is not placed higher than 74cm (2ft 5in).
- There are vertical wall-mounted grab rails on both sides of the wash basin.
- The wash basin tap type is lever.
- There is a mixer tap.
- There is a soap dispenser.
- The soap dispenser can be reached from seated on the toilet.
- The height of the soap dispenser is 89cm.
- There is a towel dispenser.
- The towel dispenser cannot be reached from seated on the toilet.
- The towel dispenser is placed higher than 100cm (3ft 3in).
- The height of the towel dispenser is 107cm (3ft 6in).
- There is not a hand dryer.

Colour Contrast and Lighting

Collapse -

- The contrast between the external door and wall is good.
- The contrast between the internal door and wall is good.
- The contrast between the dropdown rail(s) and wall is good.
- The contrast between the wall-mounted grab rail(s) and wall is good.
- The toilet seat colour contrast is poor.
- The contrast between the walls and floor is good.